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Euromaster Business Services

Integrated automation technologies (RPA & AI) with a vision for efficiency starting 2022

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SOFIA

Remittance Advice Virtual Assistant

Innovating with AI and RPA Technology

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What is This Project About?

Sofia aims to reconcile the electronic encashments and invoices of Euromaster France, Finance - Accounts Receivable Team.



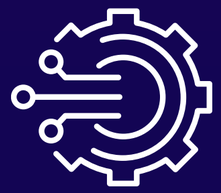


Project Problem Statement

Euromaster France Finance Accounts Receivable Team and an External Partner managed manually approximately 25K encashments coming from 100K different B2B customers, yearly.

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AI and RPA Workflow & Process

Documents reception and classification	Data extraction by DU framework	Customers data repository management	Encashments vs. remittance reconcilliation	ERP invoice and customer accounts clearing
				
Generative AI RPA	Specialized AI (ML) RPA	SQL Server, Google APIs & RPA	SQL Server SAP & RPA	SQL Server SAP & RPA

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Project Results



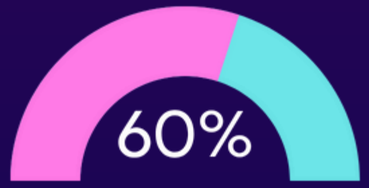
internal integrated database

Customers repository internalized from an external partner



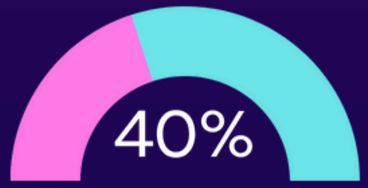
E2E pre-analysis of the tasks to be treated

Sofia consolidates data from various sources and perform the complete analysis



Automated manual data tasks

Sofia performs the E2E process for the 60% (15K encashments out of 25K)



Manual data task reviewed

Increased efficiency, Finance team reviews in AI Action Center only the tasks with confidence level lower than 80%



4900 hours saved every year

Finance process was highly optimized, saving more than 4900 hours yearly

Increased awareness and process control

Sofia maintains up to date the business with the daily process evolution and KPIs



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Thank You!



Interested in AI and RPA or want to know more?

Diana Patrascu - ACoE Leader,
Euromaster Business Services

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Euromaster Business Services